



## User's manual



**LS1500-B**

[www.euphones.vtech.com](http://www.euphones.vtech.com)

# 1. IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all the instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool).
5. Do not expose the telephone to direct sunlight or extreme cold environment. Do not put the telephone close to heating sources such as radiators, cookers, etc.
6. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
7. Unplug this product from the wall outlet and refer servicing to VTech/distributor under the following conditions:
  - When the power supply cord or plug is damaged or frayed.
  - If the product does not operate normally by following the operating instructions.
  - If the product has been dropped and the cabinet has been damaged.
  - If the product exhibits a distinct change in performance.
8. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
9. Do not use the telephone to report a gas leak in the vicinity of the leak.
10. Use only the supplied NiMH (Nickel Metal Hydride) batteries! The operation periods for the handsets are only applicable with the default battery capacities.
11. The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. These may cause interference and/or unit damages. The manufacturer will not be held liable for damage arising from such non-compliance.
12. Do not use third party charging bays. The batteries may be damaged.
13. Please note the correct polarity while inserting the batteries.
14. Battery should not be exposed to excessive heat such as bright sunshine or fire and immersed in water.

## DISPOSAL WARNING

1. When this crossed-out wheeled bin symbol is attached to a product, it means the product is covered by the European Directive 2002/96/EC.
2. All electrical and electronic products/battery should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old appliance/battery will help prevent potential negative consequences for the environment and human health.



For more detailed information about disposal of your old appliance/battery, please contact your city office, waste disposal service or the shop where you purchased the product.

If you have questions about this product, or having difficulty with setup or operation, contact our Customer Service Centre.

## POWER ADAPTOR INFORMATION

**Power adaptor** VTech (Qingyuan) Plastics & Electronics Co. Ltd. - Model: VT04EEU06045,  
Input: 100-240V AC 50/60Hz 150mA, Output: 6VDC 450mA (EU plug).  
Ten Pao International Ltd. - Model: S003IV0600045,  
Input: 100-240V AC 50/60Hz 150mA, Output: 6VDC 450mA (EU plug).

**Battery** AAx2, Ni-MH, 400mAh.

For pluggable equipment, the socket outlet shall be installed near the equipment and shall be easily accessible.

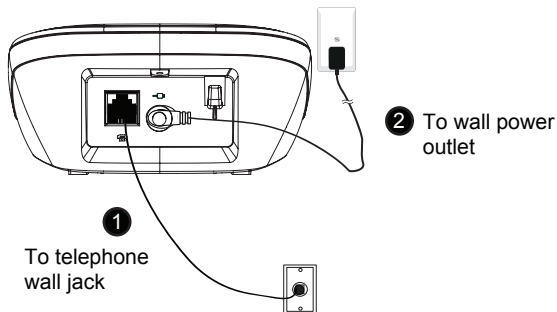
## 2. SET UP THE TELEPHONE

### 2.1 Package Contents

The package contains the following items:

- 1 Handset
- 1 Base station
- 1 Power adaptor for base station
- 1 Charger with power adaptor
- 1 Telephone line cord
- 2 AAA NiMH rechargeable batteries
- 1 User's manual

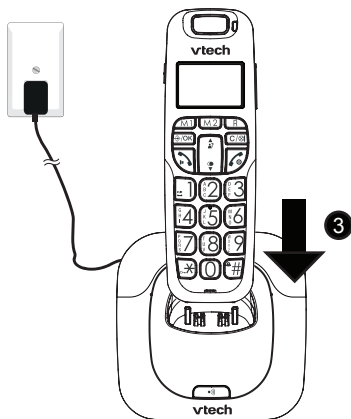
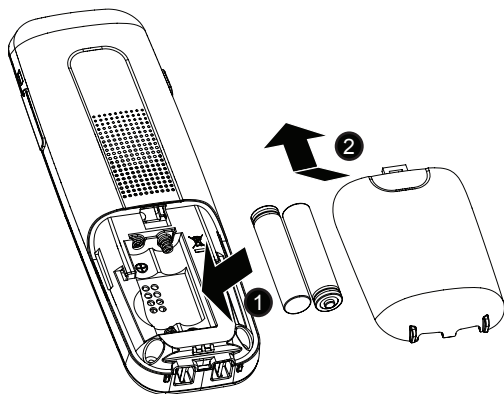
### 2.2 Connect the Corded Base Station



#### **NOTE**

- Use only the supplied power adapter.

## 2.3 Install and Charge the Handset Battery

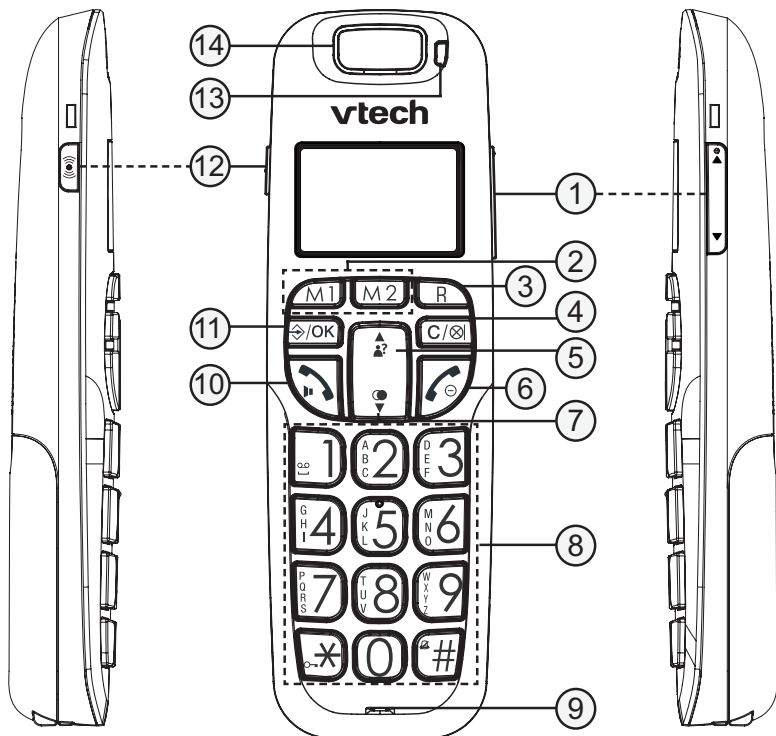


### NOTES

- Use only the supplied AAx2, Ni-MH, 400mAh batteries.
- If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.

## 3. GET TO KNOW YOUR PHONE

### 3.1 Overview of the Handset



1.  – VOLUME UP/VOLUME DOWN

2. **M1 / M2 – DIRECT MEMORY KEYS**

Press and hold to dial the number stored in the memory key.

3. **R – FLASH (RECALL)**

In predial mode or during a call: Press to insert a Flash.

4. **C/⊗ – CLEAR/BACK/MUTE/INTERCOM**

5.  – UP/CALL LOG

6.  – TALK OFF

7.  – DOWN/REDIAL LIST

8. **ALPHANUMERIC KEYPAD, \*, #**

Press to insert a digit / character / \* / #

**1** key in idle mode: Press and hold to access the voice mail.

**\*** key in idle mode: Press and hold to enable or disable the keypad lock.

**\*** key during a call (in Pulse mode): Press to switch to tone mode.

**#** key in idle mode: Press and hold to turn on / off the ringer.

**0** key in predialing / number editing mode: Press and hold to insert a pause.

**#** key in Call Log mode: Press to review caller's number if applicable.

9. **MICROPHONE**

10.  – TALK/SPEAKERPHONE

11.  – MENU/OK

12.  – AMPLIFY

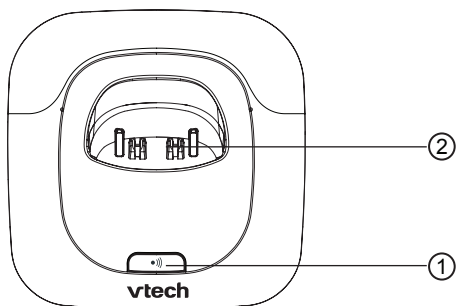
13. **LED**

Steadily on when the audio boost is turned on.

Flashes when there is an incoming call.

14. **EARPIECE**

## 3.2 Overview of the Base Station



### 1. **••)) PAGE**

Press to page all registered handset(s). Handset(s) will ring for approximately 60 seconds.

Press and hold for 5 seconds to enter the registration mode.

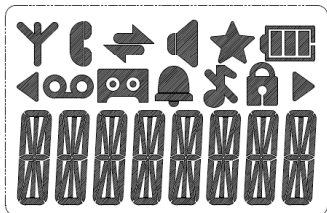
### 2. **CHARGING CRADLE**











For charging the handset.









### 3.3 Handset LCD Display Icons and Symbols

The LCD display gives you information on the current status of the telephone.







Display icons	Icons can be Steadily on (visible), Flashing or Off (not visible)
	Steadily on when there is a stronger reception signal. Flashes when there is a weaker reception signal. Off when there is no reception signal.
	Steadily on when a call is in progress. Flashes when there is an incoming call.
	Steadily on when an intercom call is in progress. Flashes when there is an incoming intercom call or the call is on hold.
	Steadily on when the speakerphone is turned on.
	Steadily on when the answering machine (TAM) is turned on. Flashes when new TAM message is received.
	Steadily on when an alarm is set. Flashes when the alarm time set before reaches.
	Steadily on when there are new and unread voicemail messages.
	Steadily on when the keypad is locked.
	Steadily on when the ringer is switched off.
	Steadily on when you have received missed calls.

	Steadily on when there are more digits before the text currently displayed.
	Steadily on when there are more digits after the text currently displayed.
	Steadily on when the battery is two-third charged.
	Steadily on when the battery is one-third charged.
	Flashes when low battery is detected, indicating that it needs charging.
	Animates when battery is charging.

### 3.4 Menu Structure

When the handset is switched on and in idle mode:

1. Press /OK.
2. Press /?/ to scroll to a menu option.
3. Press /OK to select.

**-OR-**

Press **C**/ to return to the previous screen.

**-OR-**

Press and hold **C**/ to return to idle mode.

Key Press /OK  $\longleftrightarrow$  /?/  $\longleftrightarrow$  /?/

Main Menu	CONTACTS	CALL LOG
<b>Sub menu</b>	Review contacts list Under a Contacts entry: ADD VIEW EDIT DELETE DEL ALL CAPACITY FASTDIAL	Review Call Log Under a selected Call Log entry: STORE DELETE DEL ALL DETAILS

/?/  $\longleftrightarrow$  /?/  $\longleftrightarrow$  /?/

BS SET	HS SET	MEM KEY
DEL HS DIALMODE FLASH BARGEIN CHG PIN	RINGER TONE EQLIZER SEL BASE LANGUAGE HS NAME DISPLAY AUTO ANS MAILBOX	M1 M2



CLOCK	ALARM	REGISTER
DATE FMT TIME FMT SET TIME SET DATE	ON OFF	PIN?




DEFAULT
PIN?

## 4. USE YOUR PHONE

### 4.1 Switch On/Off the Handset

Press and hold .

### 4.2 Make a Call

1. Enter phone number.
2. Press .

### 4.3 Make a Call from Direct Access Memory

Press and hold **M1** or **M2** to dial the number pre-stored into the keys respectively.

#### NOTES

- You need to set the direct access number first. See section **8.3.11**.

### 4.4 Answer an Incoming Call

Press .

**-OR-**

If **AUTO ANSWER** is **ON**:

Lift the handset.

### 4.5 Adjust Listening Volume During a Call

**To adjust listening volume during a call:**

Press  or  on the right side of the handset.

### 4.6 Volume Booster Feature

The volume booster feature allows you to amplify the handset earpiece volume to compensate for the ear's limited sensitivity.

**To turn on or off the volume booster feature during a call:**

- Press .

### 4.7 Mute / end mute a Call (Microphone Off/On)

**To mute or end mute the microphone during a call:**

Press **C/⊗**.

## 4.8 End a Call

Press .

**-OR-**

Place the handset on the charger.

## 4.9 Turn the Silent Mode On/Off





- Press and hold .

## 4.10 Turn the Keypad Lock On/Off

- Press and hold .

## 4.11 Redial the Last Number













### 4.11.1 Redial a Number from the Redial List

1. Press .
2. / → (a desired entry).
3. Press .








#### **NOTE**

If there is no number in the list, the display shows “**EMPTY**”.








### 4.11.2 Store a Redial Number into the Contacts

1. Press .
2. / → (a desired entry).
3. Press /OK → / → **STORE**.
4. Press /OK → Enter name.
5. Press /OK → Edit number.
6. Press /OK → / → (a desired melody).
7. Press /OK.

### 4.11.3 Delete a Redial Number

1. Press .
2. / → (a desired entry).
3. Press /OK → / → **DELETE**.
4. Press /OK.

### 4.11.4 Delete the Entire Redial List

1. Press .
2. / → (a desired entry).
3. Press /OK → / → **DEL ALL**.
4. Press /OK twice.




## 4.12 Find the Handset (Paging)

Paging is a useful way for finding lost handset(s).

### To locate the misplaced handset(s):

- Press  on the base station. All the registered and available handsets will produce the paging tone and “**PAGING**” is displayed on the LCD.

### To stop the paging tone:

- Press  /  / **C** /  on any handset

**-OR-**

- Press  on the base station again to stop paging.

### **NOTE**

If there is an incoming call during paging, the phone will ring with the incoming call instead of paging.

## 5 CONTACTS

### 5.1 Add a New Contacts Entry

1. Press /OK → /▼ → **CONTACTS**.
2. Press /OK.

#### **NOTE**

If there is no entry in the list, the display shows “**EMPTY**”.

3. Press /OK → /▼ → **ADD**.
4. Press /OK → Enter name.
5. Press /OK → Enter number.
6. Press /OK → /▼ → (a desired melody).
7. Press /OK.

### 5.2 Review a Contacts Entry

1. Press /OK → /▼ → **CONTACTS**.
2. Press /OK → /▼ → (a desired entry).
3. Press /OK → /▼ → **VIEW**.
4. Press /OK.

### 5.3 Dial a Contacts Entry

1. Press /OK → /▼ → **CONTACTS**.
2. Press /OK → /▼ → (a desired entry).
3. Press to dial out.



## 5.4 Edit a Contacts Entry

1. Press /OK → /▼ → **CONTACTS**.
2. Press /OK → /▼ → (a desired entry).
3. Press /OK → /▼ → **EDIT**.
4. Press /OK → Edit name.
5. Press /OK → Edit number.
6. Press /OK → /▼ → (a desired melody).
7. Press /OK.

## 5.5 Delete a Contacts Entry

1. Press /OK → /▼ → **CONTACTS**.
2. Press /OK → /▼ → (a desired entry).
3. Press /OK → /▼ → **DELETE**.
4. Press /OK.

## 5.6 Delete the Entire Contacts Entries

1. Press /OK → /▼ → **CONTACTS**.
2. Press /OK twice → /▼ → **DEL ALL**.
3. Press /OK twice.

## 5.7 Check the Contacts Usage

You can check how many contacts entries have been occupied in your phone and how many entries are available for you to store in the contacts.

1. Press /OK → /▼ → **CONTACTS**.
2. Press /OK twice → /▼ → **CAPACITY**.
3. Press /OK.

## 5.8 Set the Fast Dial Numbers

After setting the fast dial numbers, you can dial to the pre-set numbers by pressing and holding the respective digit keys from idle mode.

### 5.8.1 Add or Edit the Fast Dial Number

1. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle/\blacktriangledown$   $\rightarrow$  **CONTACTS**.
2. Press  $\diamond$ /OK twice  $\rightarrow$   $\blacktriangle/\blacktriangledown$   $\rightarrow$  **FASTDIAL**.
3. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle/\blacktriangledown$   $\rightarrow$  **2 - 9**.
4. Press  $\diamond$ /OK.

**If there is no number stored in the selected key:**

4. Press  $\blacktriangle/\blacktriangledown$   $\rightarrow$  (a desired entry).
5. Press  $\diamond$ /OK.

**If there is already a number stored in the selected key:**

4. Press  $\diamond$ /OK  $\rightarrow$  **EDIT**.
5. Press  $\diamond$ /OK to select an entry from the contacts list.
6. Press  $\diamond$ /OK to confirm the setting.

### 5.8.2 Delete the Fast Dial Number

1. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle/\blacktriangledown$   $\rightarrow$  **CONTACTS**.
2. Press  $\diamond$ /OK twice  $\rightarrow$   $\blacktriangle/\blacktriangledown$   $\rightarrow$  **FASTDIAL**.
3. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle/\blacktriangledown$   $\rightarrow$  **2 - 9**.
4. Press  $\blacktriangle/\blacktriangledown$   $\rightarrow$  The entry to be deleted.
5. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle/\blacktriangledown$   $\rightarrow$  **DELETE**.
6. Press  $\diamond$ /OK.

## 6 CALLER DISPLAY (NETWORK DEPENDENT)

### 6.1 Call Log

This feature is available if you have subscribed to the Caller Line Identification service from your telephone service provider.

If the caller number is disabled to send caller information, “**WITHHELD**” will be displayed.

In standby mode, if three unanswered calls are received, “**3 CALLS**” will be displayed.

### 6.2 View the Call Log

Review the caller log history to find out who called, to easily return a call, or to save the caller's name and number into your contacts. “**EMPTY**” appears if there are no records in the call log.

1. Press to access the call log.

**-OR-**

Press /OK → / → **CALL LOG**. Press /OK .

### 6.3 Store a Call Log Number into the Contacts

1. Press to access the call log.

**-OR-**

Press /OK → / → **CALL LOG**. Press /OK .

2. / → (a desired entry).
3. Press /OK → / → **STORE**.
4. Press /OK → Enter name.
5. Press /OK → Edit number.
6. Press /OK → / → (a desired melody).
7. Press /OK.



#### **NOTE**





If the contacts is full, “**PB FULL**” will be displayed. You need to delete some entries from the contacts in order to save new ones.

## 6.4 Delete an Entry in the Call Log


1. Press  to access the call log.

**-OR-**


Press /OK →  → **CALL LOG**. Press /OK .




2.  → (a desired entry).
3. Press /OK →  → **DELETE**.
4. Press /OK.

## 6.5 Delete the Entire List of the Call Log


1. Press  to access the call log.

**-OR-**

Press /OK →  → **CALL LOG**. Press /OK .





2. Press /OK →  → **DEL ALL**.
3. Press /OK twice.

## 6.6 View the Details of the a Call Entry


1. Press  to access the call log.

**-OR-**


Press /OK →  → **CALL LOG**. Press /OK .

2.  → (a desired entry).
3. Press /OK →  → **DETAILS**.
4. Press /OK.

## 7 VOICE MAIL (NETWORK DEPENDENT)


Voice Mail Waiting Indication (VMWI)  is an indication given to you when a new voice mail message is waiting on the telephone service provider. This feature is available if you have subscribed to the voicemail service from your telephone service provider. You can press and hold 1 to dial out to the voice mail number directly to listen to your voice mail messages.



### 7.1 Access Voice Mail Messages

 will display and the VMWI entry is stored in the call log when you have a new message in your voice mailbox.

1. Press  to access the call log.


**-OR-**

Press /OK →  → **CALL LOG**. Press /OK .

2.  → (a desired entry).
3. Press  to dial out to the voice mail server.





### 7.2 Delete VMWI Entries

**To delete a single VMWI entry from the call log:**


1. Press  to access the call log.

**-OR-**

Press /OK →  → **CALL LOG**. Press /OK .

2.  → (a desired entry).
3. Press /OK →  → **DELETE**.
4. Press /OK.

**To delete all VMWI entries from the call log:**


1. Press  to access the call log.

**-OR-**

Press /OK → / → **CALL LOG**. Press /OK .

2. Press and hold 4 to delete all VMWI entries.

**NOTES**

- When all VMWI entries have been deleted, the  will disappear.
- If you choose the **DEL ALL** function in the call log, the handset will also delete all VMWI entries and call log entries.

## 8 PHONE SETTINGS

Your phone comes with a selection of settings that you can change to personalize your phone the way you like it to work.

### 8.1 Clock Settings

You will need to set the correct time and date so that you know when you received answering machine (applicable to model with answering machine) or call log entries.

#### 8.1.1 Set the Date Format

1. Press /OK → / → **CLOCK**.
2. Press /OK → / → **DATE FMT**.
3. Press /OK → / → **DD-MM-YY / MM-DD-YY**.
4. Press /OK.

#### 8.1.2 Set the Time Format

1. Press /OK → / → **CLOCK**.
2. Press /OK → / → **TIME FMT**.
3. Press /OK → / → **12 HR / 24 HR**.
4. Press /OK to confirm.

#### 8.1.3 Set the Time

1. Press /OK → / → **CLOCK**.
2. Press /OK → / → **SET TIME**.
3. Press /OK → Enter time.
4. Press /OK.

#### **NOTE**

If time has been set before, the current time will display, otherwise, “HH:MM” will be displayed.

### 8.1.4 Set the Date

1. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle$ / $\blacktriangledown$   $\rightarrow$  **CLOCK**.
2. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle$ / $\blacktriangledown$   $\rightarrow$  **SET DATE**.
3. Press  $\diamond$ /OK  $\rightarrow$  Enter date.
4. Press  $\diamond$ /OK.

#### **NOTE**

If date has been set before, the current date will display, otherwise, "DD-MM-YY" will be displayed.

## 8.2 Alarm Settings

### Using the handset:

1. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle$ / $\blacktriangledown$   $\rightarrow$  **ALARM**.
2. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle$ / $\blacktriangledown$   $\rightarrow$  **ON / OFF**.
3. Press  $\diamond$ /OK .

If **ON** is selected:

1. Press  $\diamond$ /OK  $\rightarrow$  Enter time.
2. Press  $\diamond$ /OK. You will need to set the snooze function.
3. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle$ / $\blacktriangledown$   $\rightarrow$  **ON / OFF**.
4. Press  $\diamond$ /OK .

## 8.3 Handset Settings

### 8.3.1 Set the Ringer Melody for External Calls

1. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle$ / $\blacktriangledown$   $\rightarrow$  **HS SET**.
2. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle$ / $\blacktriangledown$   $\rightarrow$  **RINGER**.
3. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle$ / $\blacktriangledown$   $\rightarrow$  **EXT RING**.
4. Press  $\diamond$ /OK  $\rightarrow$   $\blacktriangle$ / $\blacktriangledown$   $\rightarrow$  (a desired melody).
5. Press  $\diamond$ /OK .



### 8.3.2 Set the Ringer Melody for Internal Calls

1. Press /OK → ▲/▼ → **HS SET**.
2. Press /OK → ▲/▼ → **RINGER**.
3. Press /OK → ▲/▼ → **INT RING**.
4. Press /OK → ▲/▼ → (a desired melody).
5. Press /OK .

### 8.3.3 Set the Ringer Volume

You can set the ringer volume level. A total of 6 ringer volume levels including **VOLUME OFF** are provided for your selection.

1. Press /OK → ▲/▼ → **HS SET**.
2. Press /OK → ▲/▼ → **RINGER**.
3. Press /OK → ▲/▼ → **RING VOL**.
4. Press /OK → ▲/▼ → (a desired volume).
5. Press /OK.

### 8.3.4 Set the Alert Tones

A single beep is emitted when you press a key. You can turn on or off the key tone. You can also turn on the alert tones when low battery and out of range are detected. Low battery tone will be emitted while you are talking with the phone to alert you that you need to charge your battery. Out of range tone will be emitted while the handset is out of range from the base.

1. Press /OK → ▲/▼ → **HS SET**.
2. Press /OK → ▲/▼ → **tone**.
3. Press /OK → ▲/▼ → **KEY TONE / LOW BATT / OUTRANGE**.
4. Press /OK → ▲/▼ → **ON / OFF**.
5. Press /OK.

### 8.3.5 Set the Equalizer

The phone has three different frequency range filters to compensate for the ear's limited sensitivity in these ranges

1. Press /OK → ▲/▼ → **HS SET**.
2. Press /OK → ▲/▼ → **EQLIZER**.
3. Press /OK → ▲/▼ → **NATURAL / BASS / TREBLE**.
4. Press /OK.

### 8.3.6 Select the Base

If you have registered the handset to more than one base, you can select any one of them to use with your handset.

1. Press /OK → ▲/▼ → **HS SET**.
2. Press /OK → ▲/▼ → **SEL BASE**.
3. Press /OK → ▲/▼ → (a desired base).
4. Press /OK.

### 8.3.7 Rename the Language

1. Press /OK → ▲/▼ → **HS SET**.
2. Press /OK → ▲/▼ → **LANGUAGE**.
3. Press /OK → (a desired language).
4. Press /OK.

### 8.3.8 Rename the Handset

1. Press /OK → ▲/▼ → **HS SET**.
2. Press /OK → ▲/▼ → **HS NAME**.
3. Press /OK → Edit handset name.
4. Press /OK.

### 8.3.9 Choose the Information to be Displayed in Idle

1. Press /OK → ▲/▼ → **HS SET**.
2. Press /OK → ▲/▼ → **DISPLAY**.
3. Press /OK → ▲/▼ → **HS NAME / TIME**.
4. Press /OK.

### 8.3.10 Set the Auto Answer

If you turn on the auto answer feature, you can pick up the call without pressing any key.

1. Press /OK → ▲/▼ → **HS SET**.
2. Press /OK → ▲/▼ → **AUTO ANSWER**.
3. Press /OK → ▲/▼ → **ON / OFF**.
4. Press /OK.

### 8.3.11 Set the Mailbox Number

You can save a mailbox number into your handset. To dial the mailbox number, press and hold 1 on the handset.

1. Press /OK → ▲/▼ → **HS SET**.
2. Press /OK → ▲/▼ → **MAILBOX**.
3. Press /OK → Enter the mailbox number.
4. Press /OK to confirm.

### 8.3.12 Set the Direct Memory Keys











There are two direct memory keys **M1** and **M2**. You can store two numbers into these keys and dial them directly from idle mode.

1. Press /OK → ▲/▼ → **MEM KEY**.
3. Press /OK → ▲/▼ → **M1 / M2**.
4. Press /OK → Enter new number / Edit the number stored.
5. Press /OK.

## 8.4 Base Settings using the Handset

### 8.4.1 Set the Dial Mode

The dial mode settings is country dependent. Please contact your local service provider for the correct settings.

1. Press /OK → / → **BS SET**.
2. Press /OK → / → **DIALMODE**.
3. Press /OK → / → **TONE / PULSE**.
4. Press /OK.

### 8.4.2 Set the Flash Time

The flash time settings is country dependent. Please contact your local service provider for the correct settings.

1. Press /OK → / → **BS SET**.
2. Press /OK → / → **FLASH**.
3. Press /OK → / → **SHORT / MID / LONG**.
4. Press /OK.

### 8.4.3 Set the Barge-in Protection

You can turn on the “barge-in” feature to prevent calls from being interrupted when another registered handset is lifted (applicable when extra handset(s) is/are registered).

1. Press /OK → / → **BS SET**.
2. Press /OK → / → **BARGEIN**.
3. Press /OK → / → **OFF / ON**.
4. Press /OK.

#### 8.4.4 Change the System PIN Code

A 4-digit system PIN code is used for changing the system settings of the base station. It is used to protect your phone against unauthorized use. The default system PIN code is 0000.

1. Press /OK → → **BS SET**.
2. Press /OK → → **CHG PIN**.
3. Press /OK.
4. Enter old PIN (default: **0000**).
5. Press /OK → Enter new PIN.
6. Press /OK → Enter new PIN again.
7. Press /OK to confirm.

#### 8.5 Reset Your Phone

You can reset your phone to the default settings. After reset, all your personal settings, call log entries and redial list entries will be deleted, but your contacts remains unchanged.

1. Press /OK → → **DEFAULT**.
2. Press /OK.
3. Enter the 4-digit PIN (default: **0000**).
4. Press /OK twice.

## 9. TROUBLESHOOTING

If you have difficulty with your phone, please try the suggestions listed below.

Problem	Solutions
<b>My telephone does not work at all.</b>	<ul style="list-style-type: none"><li>• Make sure the battery is installed and charged correctly.</li><li>• For optimum daily performance, return the handset to the telephone base after use.</li><li>• Make sure the power adapter is securely plugged into an outlet not controlled by a wall switch.</li><li>• Make sure the telephone line cord is plugged firmly into the telephone base and the telephone wall jack.</li><li>• Unplug the electrical power to the telephone base. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to synchronize.</li><li>• Remove and re-insert the battery. If that still does not work, it might be necessary to purchase a new battery.</li><li>• Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other telephone does not work, the problem is probably in the wiring or the telephone service. Call your telephone service provider.</li></ul>
<b>Low battery shows on screen.</b>	<ul style="list-style-type: none"><li>• Place the handset in the telephone base for recharging.</li><li>• Remove and re-install the battery and use it until fully depleted, then recharge the handset in the telephone base.</li><li>• If the above measures do not solve the problem, replace the battery.</li></ul>
<b>The battery do not charge in the handset or the handset battery do not accept charge.</b>	<ul style="list-style-type: none"><li>• Make sure the handset is placed in the telephone base correctly.</li><li>• Remove and reinstall the battery, then charge for up to 16 hours.</li><li>• Purchase a new battery.</li></ul>

**There is interference during a telephone conversation. My calls fade out when I am using the handset.**

- The handset may be out of range. Move it closer to the telephone base.
- If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone line, you must install a DSL filter between the telephone base and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.
- Appliances or other cordless telephones plugged into the same circuit as the telephone base can cause interference
- Try moving the appliance or telephone base to another outlet.
- Other electronic products may cause interference to your cordless telephone. Install your telephone as far away as possible from the following electronic devices: wireless routers, radios, radio towers, pager towers, cellular telephones, digital telephones, intercoms, room monitors, televisions, VCRs, personal computers, kitchen appliances, and other cordless telephones.
- If your telephone is plugged in with a modem or a surge protector, plug the telephone (or modem/surge protector) into a different location. If this doesn't solve the problem, re-locate your telephone or modem farther apart from each other, or use a different surge protector.
- The location of your telephone base can impact the performance of your cordless phone. For better reception, install the telephone base in a centralized location within your home or office, away from walls or other obstructions. In many environments, elevating the telephone base improves overall performance.
- Disconnect the telephone base from the telephone wall jack and plug in a corded telephone. If calls are still not clear, the problem is probably in the wiring or telephone service.
- Contact your telephone service provider (charges might apply).
- If the other telephones in your home are having the same problem, the problem is in the wiring or telephone service.
- Contact your telephone service provider (charges may apply).

<b>Common cure for electronic equipment.</b>	<p>If the telephone is not responding normally, put the handset in the telephone base. If it does not respond, try the following (in the order listed):</p> <ul style="list-style-type: none"> <li>• Disconnect the power to the telephone base.</li> <li>• Disconnect the battery on the handset.</li> <li>• Wait a few minutes before connecting power to the telephone base.</li> <li>• Re-install the battery and place the handset in the telephone base.</li> <li>• Wait for the handset to synchronize with the telephone base. Allow up to one minute for this to take place.</li> </ul>
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This telephone is not equipped with a grounding function! Therefore some of the functions may be limited when used in PBX systems.

Please contact the technical support of the network provider for further information.



# 10. WARRANTY

## Vtech Product Warranty

Dear Customer, Thank you for purchasing a VTech telephone. For the product warranty applicable to this product, we refer you to the VTech website **[www.euphones.vtech.com](http://www.euphones.vtech.com)** for on line registration. Your retailer will provide you with a statutory 2-year warranty. If you have a problem within the first 2 years from purchase, call the warranty helpline or email them.

## For Extended Warranty

Please keep a copy of your proof of purchase; you will need this when presenting the product back to where you bought it from.

1. If you have a problem after 2 years of purchase, up to 5 years from purchase: Within 30 days of purchase you need to have registered your device at **[www.euphones.vtech.com](http://www.euphones.vtech.com)**.
2. The following parts to your device are not covered by this extended warranty: Batteries, Cables, Damage caused by pets, Damaged caused from being dropped, Water Damage, Sun Exposure Damage.

Thank You.

## 11. APPROVAL AND CONFORMITY

This analog telephone DECT complies with the basic requirements contained in the R&TTE Directive 1999/5/EC on radio equipment and telecommunications terminal equipment and is suitable for connection and operation in the member state indicated on the base station and/or packaging.

The declaration of conformity may be viewed at **[www.euphones.vtech.com](http://www.euphones.vtech.com)**.

The CE symbol confirms the conformity of the telephone and the above directive.

## 12. CARE AND MAINTENANCE INSTRUCTIONS

### Take care of your telephone

- Your cordless telephone contains sophisticated electronic parts, so you must treat it with care.
- Avoid rough treatment.
- Place the handset down gently.
- Save the original packing materials to protect your telephone if you ever need to ship it.

### Avoid water

- You can damage your telephone if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

### Electrical storms

- Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

### Cleaning your telephone

- Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap.
- Do not use excess water or cleaning solvents of any kind.

### NOTE

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, **DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL.** Then pull the unit out by the unplugged cords.

### CAUTION

**RISK OF EXPLOSION IF BATTERY IS REPLACED  
BY AN INCORRECT TYPE.  
DISPOSE OF USED BATTERY ACCORDING  
TO THE INSTRUCTIONS.**

**VTECH TELECOMMUNICATIONS LTD.**

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